



Flood Emergency Plan – short version

Wallington has a long history of flooding and the source of flooding can be tidal, river or surface water (including sewers). The roads most likely to be affected are **Wallington Shore Road** and **North Wallington**. Various preventative measures have been put in place in recent years. At household level the most significant ones are individual flood barriers provided for most vulnerable properties and portable pumps (if supplied).

The Wallington Village Flooding Emergency Plan is intended to enable the WVCA to assist statutory authorities and affected residents in Wallington to mitigate the effects of all forms of flooding in the Village.

These Information Sheets represent a summary of the full plan only. Hard copies of the plan have periodically been made available to the most vulnerable properties in Wallington Shore Road and North Wallington but **the full plan is on the WVCA website** www.wvca.co.uk and downloadable from the Information page. Please make your household aware of its contents - and refresh acquaintance with it occasionally.

Nationally, the main source of information about flood warnings is the Environment Agency. The agency issues warnings about possible incidents in specific localities. Please take advantage of the facility to receive automated telephone messages.

Flood Warnings

There are four flood-warning messages (three represented by graphical icons) that may be issued by EA. These are:



Flood Alert

Flooding is possible, be prepared



Flood Warning-

Flooding is expected. Immediate action required
ACTION – DEPLOY FLOOD BARRIERS IF FITTED! CHECK PORTABLE PUMPS IF HELD!



Severe Flood Warning

Severe Flooding, Danger to Life.

Warning no Longer in Force No further flooding is currently expected in your area.

By telephone: You can ring **FLOODLINE 0345 988 1188** at any time to receive automated up-to-date information on flooding. There are six service options offered of which the most important ones are Options 1 to 4:

Option 1 gives you information on the latest flooding situation. The **quick dial number you require for Fluvial (river) flooding in Wallington is 316090**. The **quick dial number you require for Coastal flooding in the warning area Fareham to Portchester is 316010**.

Option 2 provides pre-recorded advice on what to do before during and after flooding.

Option 3 allows you to check if you are eligible for free flood warnings.

Option 4 allows you to report flooding, for general enquiries and to be put through to the operator.

By Internet: www.environment-agency.gov.uk

Specifically go to: <https://www.gov.uk/check-flood-risk>

Click on [current flood warnings](#) to check current warnings in force and click on [river and sea levels](#) and enter the post code. Choose 'Wallington' in 'river Name Box' to show the latest river levels at Denmead or the Weir at North Fareham Farm.

Wallington Village Community Association Flood Emergency Co-ordinators
Alan Humphries 01329 238397, Sue Walton 01329 238948, 'Corky' May 01329 510139

When an incident occurs, the Co-ordinators will make contact with one another to share information, check that the Hall Manager is aware and standing by to provide emergency shelter/toilets etc. They will attempt to ensure that vulnerable neighbours are safe/kept informed and will liaise with FBC/HCC contacts to facilitate co-ordinated assistance.

ENVIRONMENT AGENCY

Emergency	0800 80 70 60	(24Hr)
Floodline	0345 988 1188	(24Hr)
General Enquiries	03708 506 506	Office hours

HAMPSHIRE COUNTY COUNCIL

01962 841841 (switchboard)

Emergency Planning Unit

01962 846846 (office hours)

Answer phone has a Duty Officer number out of hours

FAREHAM BOROUGH COUNCIL

	01329 236100
Out of Hours	0800 374485

Householders recommended action following a Flood Warning

- Move to a safe area if life is at risk
- Try and prevent water from entering the property if possible
- Switch off electricity and gas supply at the mains
- Move valuable possessions above floor areas likely to flood
- Deploy flood protection devices, sandbags, flood barriers etc
- Look after your neighbours – especially those more vulnerable
- Prepare in advance by having a householder emergency plan available

Note: Householders are responsible for the provision of sandbags or other appropriate flood defences. Check that you know how to use any provided flood barriers. If you have a portable pump check periodically that the impeller runs freely. **If your property is rented** it is possible that your letting agreement may require you to deploy any such items if and when required, so check your tenancy agreement.

What Wallington Residents can do.....

HOUSEHOLDERS' SELF SUPPORT NETWORK

- It is recommended that close neighbours exchange their telephone numbers for use in any flood emergency. 'Buddying' arrangements are encouraged for mutual assistance - for example when deploying household flood barriers. This may be especially needed for the support of elderly or infirm neighbours.
- Householders are encouraged to have their own personal emergency plan containing important contact numbers, documents and details of any medication.

BE AWARE OF CERTAIN INFORMATION:

- Ensure that you have adequate home insurance and take photos of valuable items.
- Ensure that you know where to turn off the gas, electricity and water supplies. Keep a list of useful telephone numbers including your family, insurance company (email address and fax number), local council (F.236100) and the EA FLOODLINE **0345 988 1188**
- You can ring FLOODLINE **0345 988 1188** at any time to receive automated up-to-date information on flooding alerts. The Environment Agency also supplies various information packs for guidance in the event of flooding.

BEFORE A FLOOD EVENT:

- Read the Wallington Village Flood Emergency plan.
- Make a family flood plan using the information in the above booklets and a flood kit which will contain key personal documents, torch, mobile phone, battery or wind-up radio, rubber gloves, Wellington boots, waterproof clothing, spare medication, first aid kit, blankets and Thermos. Keep upstairs.
- Maintain your flood defences (if fitted). Check that you know how to fit any barriers.
- Know where you can move car, pets, valuables to, and list and prioritise items to be moved upstairs. If possible, board the loft to store items and keep important items there all the time (e.g. photos).
- Have a big bag ready to carry flood kit and essential papers in case of evacuation.

JUST BEFORE AND DURING SUCH AN EVENT

- Be aware of the latest situation using FLOODLINE **0345 988 1188**
- Contact Wallington Local Contingency Plan Coordinators for assistance.

- Turn off gas and electricity before the water arrives, do not switch off after flooded.
- Move family, pets, vehicles, food and valuables to safety. Move items upstairs.
- Put in door defences and block airbricks where possible - **do this in daylight**.
- If possible, take photos before, during and after the event.

If flood strikes and you need to evacuate:

- Secure the property - an empty property can be vulnerable.
- Go wherever directed to by the emergency services. Shelter and refreshments will be provided if necessary.

DURING / AFTER THE EVENT

- WVCA hall can be available (if unaffected by flooding) for 48 hours as required for - Refreshments – accommodation – storage - telephone calls - discussions with insurance company representatives – email - meeting point for family, friends, visitors.
- Volunteers will be available as agreed to assist wherever necessary and should always be coordinated by the WVCA and FBC.
- Contact your insurance company, request early inspection and interim payments for any temporary accommodation. One of our deputies will be doing a collective email to inform insurance companies of the problem to help residents initially. He/she will be available to liaise with residents.
- Contact gas, electricity and water companies.
- Ventilate your property, unblock airbricks, but still remember security of property.
- Consider de-humidifiers. Do not sleep in your property when the de-humidifiers are operating as they will dehydrate you.
- Run taps for a few minutes before using water.
- Ensure you obtain quotes for any remedial work and do not carry out any work without the insurance company's agreement. Beware of tradesmen who say they can sort out your problems quickly and for cash.
- You may be entitled to hotel accommodation under your insurance but check with them first.

FOR GENERAL HEALTH AND SAFETY ADVICE AFTER THE EVENT PLEASE REFER TO THE FULL EMERGENCY FLOOD PLAN PAGES 16 AND 17.